

*Supervisor*  
BRENDA L. STUMBO  
*Clerk*  
KAREN LOVEJOY ROE  
*Treasurer*  
LARRY J. DOE  
*Trustees*  
STAN ELDRIDGE  
HEATHER ROE  
MONICA ROSS-  
WILLIAMS  
JIMMIE WILSON, JR.



Charter Township of Ypsilanti  
Residential Services Division

7200 S. Huron River Drive  
Ypsilanti, MI 48197  
Phone: (734) 484.0073  
Fax: (734)544.3501

[www.ytown.org](http://www.ytown.org)

---

## Changes in garbage service effective October 1<sup>st</sup>, 2020 Frequently Asked Questions (FAQ)

**Effective October 1<sup>st</sup>, 2020 our contract with Waste Management has changed. Ypsilanti Township put this entire process through an extensive bidding process that spanned much of the 2020 year. We have been with Waste Management for over 20 years and felt it was important to go out to bid. We received six competitive bids and Waste Management was found to be the best option for the Township. The toter carts were included in the contract because Waste Management operates single staffed, compressed natural gas, grapple trucks that grab the carts.**

**Residents in single family homes have been issued a 96-gallon trash toter cart to replace the three 32-gallon trash cans you may have used in the past. For detailed information on the Waste Management changes which were sent by mail, use the following link: <https://ytown.org/ytown-news-1/2362-changes-to-wm-curbside-trash-collection-effective-october-1st>**

**We've compiled a list of FAQ's to assist with these changes. Please review below:**

**1. Can I put trash bags out or can I use my own can?**

No. Our contractor now operates single staffed, compressed natural gas, grapple trucks that grab the carts, therefore there is not an extra worker riding on the back to take bags or cans. The machine will lift WM toter carts **only**. This leads to a more efficient and cost-effective process for both parties.

**2. Can I opt out of the trash toter cart provided by Ypsilanti Township/Waste Management?**

No, you cannot opt out. The toter carts were included in the contract because Waste Management operates single staffed, compressed natural gas, grapple trucks that grab the carts.

**3. Can I buy the extra 96-gallon toter cart from Waste Management?**

No. Extra carts can only be rented. Contact Waste Management at 866-797-9018 to rent an additional 96-gallon toter cart for \$6.40/month.

**4. Can I request a smaller toter cart from Waste Management?**

Yes. Call Waste Management at 866-797-9018 to request a smaller toter cart. They will arrange drop off of the smaller toter cart and pick up of the 96-gallon toter cart. There is a one-time delivery fee of \$25.00.

**5. Can I use my new 96-gallon toter cart and rented Waste Management toter cart for trash collection?**

Yes. You may use both 96-gallon toter carts until you schedule pick up with Waste Management or you reinstate your rental. Contact Waste Management at 866-797-9018 to rent an additional 96-gallon toter cart for \$6.40/month.

**6. Can I combine my 96-gallon toter cart and 32-gallon trash cans?**

No. You may not combine your 96-gallon toter cart and previous cans to get additional trash picked up. It will not be collected. Contact Waste Management at 866-797-9018 to rent an additional 96-gallon toter cart for \$6.40/month.

**7. Will my trash day change?**

No. Continue setting trash out on your regularly scheduled day by 6 a.m. or no earlier than 6 p.m. the night before collection.

**8. As a renter of a single family home, am I entitled to a toter cart?**

Yes.

**9. Where can I store my carts?**

Per ordinance, trash cans must be stored on the side or in the back of the home. You can find this language at Ytown.org in Chapter 50 of our Municode; "Solid waste containers must be stored at the rear or side of a structure." If you are a part of a HOA, please contact your HOA to make sure you are in compliance with their rules as well.

**10. How do I position my cart on the curb?**

Place the cart to the roadway with the bottom bar and serial numbers facing the road. This is how the machine picks up the trash toter cart.

**11. What if my trash toter cart gets damaged?**

You will contact Waste Management at 866-797-9018 to request a replacement.

**12. Are trash tags still available for purchase?**

No. The township offices will no longer sell the \$2.00 trash tags effective October 1, 2020 due to the new Waste Management contract.

**13. What if I have more trash?**

You may rent an additional 96-gallon toter cart yearly for \$6.40 per month. Contact Waste Management at 866-797-9018.

**14. Can I exchange the trash toter cart for a recycling cart?**

No. The trash toter cart is mandatory effective October 1, 2020 and must be used for trash collection only.

**15. How do I rent a 96-gallon recycling cart?**

If you would like to rent a 96-gallon recycling toter cart contact Waste Management at 866-797-9018. Cost is \$2.00 per month.

**16. How do I get rid of the 32 gallon trash cans I've been using?**

You can place them inside of your new 96-gallon toter cart or make a sign that says, "Take as trash." Tape the sign to your cans and they will be removed.

**Suggestion:** The 32-gallon containers can also be used for Recycling or Yard Waste cans. Please obtain stickers from the Civic Center located at 7200 S. Huron River Drive or the Community Center located at 2025 E. Clark Road. You can also email your request along with your address to [rsd@ytown.org](mailto:rsd@ytown.org) or call RSD at 734-484-0073.

**17. How do I dispose of bulk items?**

Residents are entitled to one bulk item each week, however under the new contract, starting October 1, 2020, you must contact Waste Management 48 hours in advance of your trash day to schedule collection. A separate truck and crew will pick up the bulk item.

**18. Will there be double up days?**

No. Our contractor now operates single staffed, compressed natural gas, grapple trucks that grab the carts therefore, there is not an extra worker riding on the back to take bags or cans.

**19. How do I receive notifications on updates or changes that happen in the Township including late trash, yard waste, or recycling collection?**

Subscribe to our email blasts by going to the Ytown.org home page. Scroll down to "Subscribe to Ytown email" located on the left hand side. Next, enter your email address and name, then click subscribe. We update the site to notify residents of late collections which is especially helpful during the winter months or if a truck breaks down.